Synamedia MEG – Upgrade SOP

Task – Upgrading Synamedia MEG to Version 24.02.03-79

* Log in to Synamedia MEG IRD (Default ip – 192.168.2.20/24, port 3)
	+ Admin
	+ Password
* Navigate to **Advanced View** in upper left corner (3 lines)
* Navigate to the **Configuration** tab on left side
	+ Click on the **Version Info** section (see Figure-1)
	+ Click on **Choose File**
		- Navigate to upgrade file location (**file name** - meg-installer-24.02.03-79.rocky9.zip)
			* Before clicking *Add Installer,* Tick the box **After Upload** - **Install when upload is done** (Figure-2 is how it should look)
		- Click **Add Installer**
			* It will now begin the upgrade process
	+ After the file is finished uploading, it will automatically begin installing the new update
	+ Note: Depending on the browser used for the upgrade, it’s possible to receive some error messages indicating the final verification failed as follows:

“Installation of MEG version 24.2.3-79 completed.”

“Final verification of the system has failed.”

* + - This error shows up when there is about 1:12 left and is a known issue with the installer. The upgrade is complete.
			* + Once the installer is finished and the unit has rebooted, refresh the log in page and it should now show V24.02.03 on the Log in Page (Figure-3)
* Upgrade complete.

Figure-1



Figure-2



Figure-3

